

Leveraging Cloud to
Scale Business with Zensar's
**Digital Foundation
Services**



Overview

The customer is a membership-driven insurance company in the US. It offers insurance products for life, health, business, automobile, home, and farming. Its parent organization is a highly respected champion of agriculture and represents the interests of its agricultural members.

Foundation

- Digital Infrastructure

Business Objectives

There is a story of scaling business through the power of the cloud. The customer wanted to move their technology-enabled business on a cloud platform that would allow them to scale business and launch services offerings rapidly and be agile to respond quickly to changing market conditions while being resilient and scalable. In other words, they sought to re-engineer their business with Digital Infrastructure at the core.

Challenges & Goals

The customer was facing incredible headwinds in terms of reducing market share, customer dissatisfaction and lack of competitiveness. This forced the business to rethink their technology investment strategy – with cloud being a core lever and look for a service partner with experience in cloud consulting.

The customer's application landscape comprised of Guidewire with on-premise environments. The customer was planning to migrate to the cloud but was aware that the cloud transformation of Guidewire instances would be complex, and time, cost and effort-intensive activity. Manual mistakes and delays could turn out to be costly in terms of customer satisfaction and could impact business in many other ways.

Therefore, customers wanted to test Guidewire instances, along with data on their desired cloud platform before pushing Guidewire and its configuration on production.

Solution

Zensar was a key cloud consulting & implementation partner for the customer in their cloud transformation and improvement of Digital Infrastructure journey. Zensar took full responsibility for managing all guidewire applications and AWS infrastructure while ensuring optimum performance.

Zensar enabled a comprehensive monitoring solution encompassing all applications, so Guidewire developers and customers could get end-to-end visibility in real-time. Zensar also provided the functionality to mimic many lower environments to test scenarios based on business requirements on a pay-as-you-go basis.

As the customer needed to keep the releases for their QA and DEV environment, the solution was given for cloud based services to QA and DEV environment. It scaled according to load, provided cost predictability, and simulated risks.

Impact

- **Configured and integrated Jenkins** for automating the jobs
- **Minimized application downtime** by creating scripts for proactive infrastructure monitoring
- **Automated admin data loading** and developed SOP for application related issues
- **Rapid scaling and cost estimation** in the QA and Dev ecosystem through the use of Cloud Based Services

Key Highlights

- Automation, Cloud Transformation, Guidewire Configuration, Monitoring Solutions

To find out more about how Zensar's Digital Foundation Services can help support your business's digital initiatives, please contact us at Marketing@zensar.com

The logo for Zensar, featuring the word "zensar" in a bold, lowercase, sans-serif font. The background of the slide includes a large, faint white graphic of a semi-circle divided into four quadrants by a vertical and a horizontal line, and a diagonal line extending from the bottom right towards the center.

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